SERENITY

With Teleservices, the maintenance of your Citroën is no longer a source of stress for you. Maintenance needs are anticipated as our advisors contact you to set an appointment as soon as possible, if any intervention is necessary. Your budget is optimized by avoiding more expensive future breakdowns. Your mind is free!





SECURITY

Because Teleservices covers security alerts, you can drive with peace of mind.

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SIMPLICITY

It has never been easier to maintain your Citroën! Nothing to do on your side, our advisors are listening to your expectations to set an appointment that fits with your professional activity.

TELESERVICES IS THE NEW PARTNER OF YOUR PROFESSIONAL ACTIVITY.

YOU CAN BENEFIT FROM THIS FREE SERVICE WHEN YOU BUY YOUR VEHICLE(S) IN OUR DEALER NETWORK IF YOUR FEET IS LESS THAN 5 VEHICLES.

(1) Teleservices, a free service proposed by Citroën. The Customer Contact Center Citroën, with relevant information transmitted by the Vehicle, contacts the Customer by phone, using the number specified in the subscription form, in order to propose him an appointment in the Citroën network, when an alert requires technician intervention on the Vehicle.
(2) List of alerts in Terms & Conditions available in Point of Sales or CITROEN SERVICES STORE. Automobiles CITROEN - RCS Paris 642 050 199 - Photo Credit: Citroën.

TELESERVICES

BEING OPERATIONAL AT ALL TIMES IS ESSENTIAL

> INSPIRED BYPRO SINCE 1919

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TELESERVICES FREE YOUR MIND AND FOCUS ON YOUR BUSINESS

Because your Citroën is your working tool, it must stay operational at all times. Teleservices frees up your time and makes your life easier. Our advisors inform you by phone⁽¹⁾ about your vehicle intervention needs and propose you an appointment, if necessary.

TELESERVICES YOUR FREE CONNECTED ASSISTANT

Teleservices is a connected service, which uses the intelligence of a telematics box.

To benefit from this free service, your Citroën must be equipped with the Citroën Connect Box. Teleservices ensures the good functioning of your vehicle and informs you, in case a safety or a maintenance alert⁽²⁾ is issued. Thus, Teleservices contributes to organise and ensure your mobility during the immobilisation time.

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TELESERVICES LETS YOU DRIVE WITH PEACE OF MIND

Thanks to Teleservices, maintenance needs are anticipated and easily scheduled, if necessary, a replacement vehicle can be booked.

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